



Beginning September 1, 2020, GSNWGL Retail Shop locations will re-open to the public by appointment only during regular business hours.

We are committed to providing a safe and healthy environment for our customers and employees. To ensure this, we have developed the following guidelines for our retail shop locations. Our goal is to limit the potential for transmission of COVID-19 in our Retail Shops and in our interactions with customers.

Prior to your arrival, please review and agree to the following guidelines:

- **Please do not enter** the shop if you are experiencing any of the following symptoms: Fever, cough or shortness of breath, sore throat, chills, headache, new loss of taste or smell. We are happy to reschedule if you are not feeling well.
- **Limit the number of people in your party.** Our shops are small, so we will limit the number of customers to one family unit (maximum of 4 family members) per 30-minute session (Helpful hint: write a list of merchandise you need prior to shopping with us to help expedite your visit and ensure we can service the next customer at their appointment time). We may ask you to wait in your vehicle until we can safely welcome you in the shop.
- **When you arrive** - Please call the phone number given at the time your appointment was booked.
- **Sanitize** - Please use our hand sanitizing station near the entrance to sanitize your hands.
- **Wear - Face coverings (masks) are required** in all our council shops. Anyone age five and over must wear a face covering. Face coverings must completely cover your nose and mouth for the entirety of your visit.
- **Wait** - Practice social distancing of at least 6 feet between you and anyone else in the shop.
- Please only touch merchandise you plan on purchasing. Our staff will be happy to help if you need assistance or a closer look at an item or size.
- Please no food or drink in the shop during your visit.
- Restrooms will not be available for use during visits.
- When possible, please use credit/debit/gift cards/cookie dough as payment.

Retail Associates are committed to prioritizing our customers' health and safety and will ensure:

- Door handles, shopping baskets, and register areas are wiped clean after each customer use and deep-cleaned every day at store close.
- Associates will wear facial coverings and ensure hand washing and sanitizing between customers.
- There will be plexiglass barriers at each register location as a protection for all customers.

Please visit gsnwgl.org for current business hours and location updates.

Shop from the comfort of your own home 24/7 at girlscoutshop.com. All proceeds of your purchase come right back to support Girl Scouts and programming right here at GSNWGL!

Thanks for your support!

- GSNWGL Retail Team