



# Digital Cookie®

## Girl Scout/Caregiver

Digital Cookie Help: <https://digitalcookie.girlscouts.org/help/parent-girl>  
FAQs, Live Chat, or contact the customer support team

### Registration

Site Registration	<a href="#">Tip Sheet</a>	<a href="#">Video</a> (initial login)
Site Registration Girl Scout 13 and Over	<a href="#">Tip Sheet</a>	
Forgot Password/Password Reset*	<a href="#">Tip Sheet</a>	
No Registration Email*	<a href="#">Tip Sheet</a>	
Unlock Account*	<a href="#">Tip Sheet</a>	
My Account Tab*	<a href="#">Tip Sheet</a>	
Dashboard	<a href="#">Tip Sheet</a>	

### Site Setup

Site Setup	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
Site Setup-Girl Scout 13 and Over	<a href="#">Tip Sheet</a>	
Photo/Video Upload	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
Marketing to Customers	<a href="#">Tip Sheet</a>	<a href="#">Video</a>

### Order Management

My Cookies: Initial Order	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
Order Received: Shipped/Donated	<a href="#">Tip Sheet</a>	
Order Received: In-Person Delivery	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
My Cookies: Delivery Settings	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
My Cookies: Inventory by Variety	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
My Cookies: Inventory by Category	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
My Cookies: Financials	<a href="#">Tip Sheet</a>	<a href="#">Video</a>

### Site Features

Entrepreneur Pin and Badges	<a href="#">Tip Sheet</a>	
My Rewards	<a href="#">Tip Sheet</a>	<a href="#">Video</a>
Cheers	<a href="#">Tip Sheet</a>	
Closing Your Site	<a href="#">Tip Sheet</a>	

### Mobile App

Mobile App	<a href="#">Tip Sheet</a>	
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## Customer Experience

Customer Experience: In-person Delivery Order	<a href="#">Tip Sheet</a>	
Customer Experience: Shipped Order	<a href="#">Tip Sheet</a>	

Digital Cookie Help: <https://digitalcookie.girlscouts.org/help/customer>  
Check Order Status: <https://digitalcookie.girlscouts.org/customer-order/orders>

# Digital Cookie<sup>®</sup>

## 2024 Digital Cookie Shipping Fees

Digital Cookie’s minimum order for shipping is 4 packages. The base shipping price is 4-8 packages at \$12.99 and 9-12 packages at \$14.99. Below is a list of shipping costs for cookie orders at the different levels.

<b>Packages</b>	<b>Shipping Cost</b>
4	\$12.99
9	\$14.99
13	\$27.98
21	\$29.98
25	\$42.97
33	\$44.97
37	\$57.96
45	\$59.96
49	\$72.95

The above pricing is calculated as follows:

- 13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$27.98
- 25 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$42.97

## Shipping Fees with a \$5 off Shipping Promo

<b>Packages</b>	<b>Shipping Cost</b>	<b>\$5 off shipping promo</b>
4	\$12.99	\$7.99
9	\$14.99	\$9.99
13	\$27.98	\$22.98
21	\$29.98	\$24.98
25	\$42.97	\$37.97
33	\$44.97	\$39.97
37	\$57.96	\$52.96
45	\$59.96	\$54.96
49	\$72.95	\$67.95

There is a \$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands